Newsletter Number 115, November 2017 by Doug Meuross

Cyberfreight

Software Designed to Deliver

HI-TECH FREIGHT SOLUTIONS

Tariff module

We are currently working on a new Tariff module and it will be ready for initial client testing by the last week of November. The new Cyber Tariff module will be available as a stand alone module or integrated with Cyberfreight. You will have a choice of a Tariff module that is easy to use, functional, fast and well supported.

Cyberfreight Web version

We are continuing to work on the new web version of Cyberfreight. The first modules should be available early December for testing. We will be running the current desktop version in parallel with the new web version of Cyberfreight until all modules have been converted.

Marine Insurance

Working in conjunction with Coverfreight we have built a Marine Insurance interface in Cyberfreight. Using normal data that you have already keyed into shipments a message is sent to Coverfreight and in a few seconds a marine insurance policy is returned as a PDF document into the job Doc Link folder. Quick, easy and you can earn income. Set up is quick and easy.

Off Shore Services

Off shore services can be a good way to reduce costs and to provide after hours facilities however these services must be given careful thought before use. Certainly off shoring can be safely used for mundane data entry tasks but tasks that involve regulatory compliance need close scrutiny as at the end of the day, you as the business owner are responsible for what is received by Customs, AQIS or other agencies. You have to carefully control user rights to ensure you know who is doing what.

We have recently been contacted by Real-Info, an off shore service provider, after a recommendation from some of our clients. Real-Info is operated by an Australian licenced Customs Broker. Here is Real-Info's blurb:-

Real-Info is a reliable supply chain partner and we are keen to provide professional consultancy service for Cyberfreight users. We can help to extend your logistics business as we have a solid knowledge of the logistics industry and Cyberfreight. Real-Info can optimise the work flow of your forwarding, Customs, warehousing and accounting with cost effective data entry and other services.
Ph: +61 2 8197 0133
Email: info@real-info.com.au
Web: www.real-info.com.au

Note that we have not used Real-Info's services so we cannot make any comment on their effectiveness.

Back up Doc Link

DocLink files are stored in a separate location to the main database so DocLink requires a separate back up process. Please discuss with your computer technician and if in doubt then contact our support team.

Access for our Support Team

Our support team needs to be able to quickly access your server so that they can provide a quick response for support cases. If our support team has to spend 30 minutes phoning and emailing to get access then this is frustrating and waste of time for all concerned. We want to provide great support for all clients but we need access.

Our new number:- 02 8567 5100