Newsletter Number 113, April/May/June 2017 by Doug Meuross

Cyberfreight

Software Designed to Deliver

HI-TECH FREIGHT SOLUTIONS

32 bit Windows – phase out

Current desktop versions of Cyberfreight will operate on both 32 or 64 bit versions of Windows however current Cyberfreight web applications will only operate on 64 bit versions of Windows. Note that we are currently converting all Cyberfreight modules to web browser/mobile applications and the "server" will have to be 64 bit (workstations should be OK for the medium term). Best to avoid 32 bit Windows. 32 bit computers would have to be 5 years old now so they really should not be considered for use for much longer.

Keep details of your digital certificates

Create a Word or text document that contains details of your digital certificates including passwords, email accounts, email passwords. Also keep copies of the digital certificates and store all of this on a removable device USB drive, CD, etc.) in case your server or workstation fails. Also keep a copy off site.

Server Migrations

Please note that we need 5 working days notice for a server migration. Notice is not just an e-mail or phone call; it must be an agreed date. Server migrations must be done carefully with an adequate time allowance as the task is not a simple matter of copying a few files. It is critical that we have suitable resources available for the job so that you have minimal down time. Server migration can be to or from a server in your office or a server on the "cloud". Note that in many cases you do not need a full Windows server as depending on the number of users a simple Windows 7/8/10 computer will do the job – check with our support team.

You must have a confirmed agreed time and a case number. If for some reason you have not received a confirmed date and time then us call to arrange.

We must have full access to both the new and the old server plus full Windows administrator equivalent login well in advance of the migration.

Keep Cyberfreight in line with your tax return

External accountants can make adjustments to accounting figures from time to time. If they do make any adjustments then you must make the corresponding adjustments in Cyberfreight to keep accounts in line with your tax return. There should not be any adjustments to general ledger control accounts (Debtors, Creditors, Job Accruals, Bank) – if there are any then you should question your accountant and check with our support team.

New job worksheet option

Up to now the body of job worksheets has been limited to basic text. From version 4.03 onward there is now an option to use a graphics image to you can have almost any shape or image that you want.

We are looking for a new person for our support team

We are currently dealing with a large increase in new clients converting from other software providers and as a consequence we need to increase the size our support team. We are looking for someone with good industry knowledge and preferably some accounting and IT skills. If you know of any suitable candidates then please put us in contact. Please note that we will not take any staff from our customers without the agreement