

ACCA 2016/01 ROLLOVER OF DIBP DIGITAL CERTIFICATE AND EMAIL ADDRESS CHANGE

We will be handling this as normal as part of our standard Comserver software support agreement. We will be updating your system and taking all required action so you do not need to do anything other than making sure that our support team has access to your system. We receive advanced notice from Customs and will always be updating the Customs digital certificate as required in the future as part of our support service.

SOLAS

We will be rolling out a software update to cater for SOLAS as part of our software support service.

Viruses, Backup – please read this carefully!!

THIS IS A REPEAT AS WE ARE STILL SEEING CLIENTS BEING HIT BY CRYPTO VIRUSES WITH NO ADEQUATE BACKUP FOR RECOVERY. MAKE SURE THAT ALL OF YOUR STAFF READ THIS.

We are seeing a number of sites falling victim to crypto viruses. These type of viruses will encrypt and lock ALL of your data including any connected “cloud” drives such as Drop Box, OneDrive, etc. You will not be able to use your computers or access any of your files. DO NOT OPEN ANY EMAIL ATTCHMENTS OR CLICK ON WEB LINKS unless you know the sender and you have up to date and effective anti-virus software installed on all workstations and servers. Also, make sure that you have a multi layer reliable back up of all your critical data – your business may depend on it! If in doubt then do not open any attachments or

even open emails. The common source of crypto viruses that we have seen are supposedly from Australia Post, Fedex, UPS, etc. about the delivery of a parcel. A “give away” is usually the sender's email address – will not be a genuine Australia Post, etc. address.

Backup – you must make a daily off site back up of Cyberfreight. A USB 4 Gbyte memory stick will do the job. They are only about \$15 each so have one for each day of the week. You can also automate a back up to Drop Box or similar. Do not ignore this advice, do not risk your business.

Conferences

Logistics industry conferences: CBFCA – SA 28th May, National 6th October in Melbourne. Conferences are a great opportunity to meet face to face with logistics industry colleagues. With the modern era of electronic communications we usually communicate via email, phone or SMS so we really do not get to know people that we are dealing with. Conferences are also a good opportunity for brokers to gain CPD points.

We will be attending so I hope that we see you at one of the conferences.

Windows 2000 Server

Windows 2000 server is not being supported by Microsoft and unfortunately it does not have some modern features that are required by the latest version of Cyberfreight. If you are running Windows 2000 Server then you need to upgrade to a later version of Windows Server or perhaps Windows 10. Please contact our support team for advice.